

## **Kyäni, Inc. Autoship Program Terms and Conditions**

1. By establishing an Autoship Profile, I authorize Kyäni to ship the product package I have selected each month. Kyäni is under no obligation to ship products if the authorized credit card(s) have been closed, are expired, or the monthly limit exceeded. This Agreement does not supersede or modify in any way the terms and conditions of my Kyäni Distributor Agreement or Kyäni's Policies and Procedures. Kyäni reserves the right to modify or terminate the Autoship programs in its sole discretion.

2. **PAYMENT AUTHORIZATION:** I authorize Kyäni to withdraw payment for my Autoship order(s) from my credit card(s) or bank account identified within my Autoship Profile. If I have elected to participate in the electronic checking program, I hereby authorize Kyäni to electronically withdraw payment from my checking account for orders I placed directly and for Autoship Order orders as authorized in this Agreement. Kyäni is authorized to withdraw payment equal only to the amount of the products, applicable sales tax, and shipping and handling of products that I order, or the Autoship Order Customer orders I have selected. I agree to pay a \$20.00 service fee in the event a check or charge is returned for any reason. I have the right to have the amount of any erroneous withdrawal deposited into my account as soon as reasonably possible and upon proper notification to Kyäni. I shall hold Kyäni harmless for all special or consequential damages, whether direct or indirect, resulting from any wrongful debit to my account.

3. **CHANGES:** To change Autoship Order selections, method of payments, or the authorized amount, a new Agreement form must be submitted to Kyäni or changes can be made online by editing your Autoship Profile. Changes must be submitted to the company at least ten business days prior to Monthly Anniversary Date of any Autoship order. If more than one Autoship Agreement has been submitted, the most recent Agreement will supersede all previous Agreements. Kyäni reserves the right to change its prices associated with its products without notice. In the event that sales taxes and/or shipping and handling charges have been incorrectly calculated, Kyäni will adjust them to the proper amounts.

4. **TERM:** This Agreement will remain in effect until you: (1) elect to alter or change any aspect of this Agreement by submitting a new signed Autoship Agreement or by changing your Autoship Profile online; (2) send, in writing, your cancellation of this Agreement to Kyäni, Inc., at 1070 Riverwalk Dr, Suite 350, Idaho Falls, Idaho 83402, or by fax to (208) 529-9873 (Notice must include your signature, printed name, address, and Distributor ID), or (3) stop payment of any withdrawals by Kyäni by notifying your issuing bank at least three days prior to the scheduled charging of your account. Notice of cancellation must be received ten business days before your Monthly Anniversary Date in order to avoid charges for that month. If a cancellation notice is received after ten business days before your Monthly Anniversary Date, cancellation will become effective in month following the month in which, your notice of cancellation is received by Kyäni.

5. **AUTOSHIP DATE:** If your join date falls between the 26th and the 31st of the month, your Autoship date will automatically become the 25th of the month even though the system may show your Autoship date as the 26th, 27th, etc., it will actually run on the 25th. Example: You become a Kyäni Distributor on October 30th (Join Date), your Autoship date in November and all future months will be on the 25th.

6. **AUTOSHIP PROCESSING DATE:** To ensure your Autoship order arrives in a timely manner Kyäni may run your Autoship up to 5 days prior to your actual Autoship date. This will be done in situations such as when your order falls on a weekend, a holiday, or because of weather related issues, etc.

Example: Your Autoship date is the 20th which, happens to be a Monday and a holiday for certain months. Kyäni may run this Autoship up to 5 days early to get it through the shipping process in a timely manner for you. In this scenario, we may run your Autoship as early as the 15th of the month so you will receive your products in a manner you are accustomed to. We know many of you are eager to receive your product when your current bottles start getting low.